

The Winona Public Library Strategic Plan 2013-2015

Future Services Goal: Become a regional leader in library services

Be recognized as an essential service in the community

Create an early love of reading and support school readiness

Focus library resources on community needs stimulating creativity and curiosity

Space Goal: Expand the role of the library as a community hub

Increase community recognition of the Library as place of historic significance and beauty

Meet current and future innovation demands

Improve the accessibility of the Library

Operational Services Goal:

Strengthen our internal structure to develop a culture of greater accountability and trust

Manage staff effectively

Increase effective communication

Promote active participation and staff commitment to the Library's mission and shared values

Train staff to be informed, knowledgeable, and focused on customer service

